

NPDES No. CAS 004001 FY 08-09 ANNUAL REPORT Order No. 01-182 Los Angeles County Municipal Storm Water Permit (Order 01-182) 2008-2009 Individual Annual Report Form – City of Norwalk Attachment U-4

Individual Annual Report Section IV. A. Special Provisions, Part A – Public Information and Participation

Below is a summary of the City of Norwalk's storm water education activities that the City has conducted and/or has participated in FY 2008-2009:

- As required by the Permit, the City participated in all quarterly Public Outreach Strategy meetings hosted by the County.
- City staff was provided with detailed training on Permit and SQMP requirements that included the mandatory annual refresher training required by the Permit.
- The City completed 71 inspections of industrial/commercial facilities including restaurants as required by the Permit. The City prepared a number of educational materials for delivery during inspections.
- The City regularly aired (on a weekly basis) environmental videos on local cable TV stations (Public Access Channel 55, Government Access Channel 56). The videos include information that is relevant to the storm water public education and outreach programs.
- The City continues to incorporate a link on its website allowing direct access to the County's environmental website at www.888CleanLA.com
- The City is in the process of incorporating a City specific environmental webpage on its website.
- The City cooperated with the County-sponsored K-12 school educational programs, "Environmental Defenders". During this reporting period, the City sent letters to schools encouraging them to participate in the educational program.
- The City conducted a variety of education and outreach activities under its recycling programs (AB 939 and Used Oil Recycling programs) which contribute to the proper handling and disposal of all types of waste products.
- The City continues to distribute a variety of educational materials from its public counter. These materials included SUSMP guidance, BMP brochures on various



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subjects, and household hazardous waste roundup flyers for all nearby roundups that also included the County wide environmental hotline telephone number and website address.

• The City incorporates pollutant-specific information in our outreach materials whenever possible. For example, the City developed a bilingual construction activities pamphlet, which is given to all individual applying for a building or grading permit. The City also revised its swimming/spa and horse owner's brochures.